# Usage Data -- What we have and how to use it

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## What Is COUNTER?

- Counting Online Usage of Networked Electronic Resources
- Initiative involving Librarians, Publishers, Vendors/Intermediaries
- Code of Practice
- Allows
  - o apples-to-apples comparisons between vendors
  - o accurate cost-per-use data

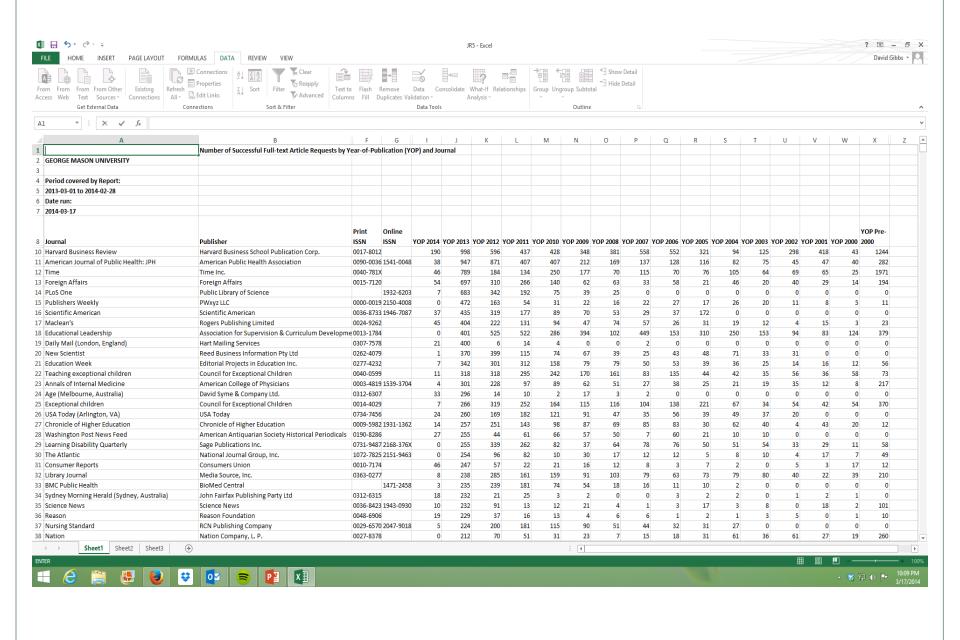
#### COUNTER

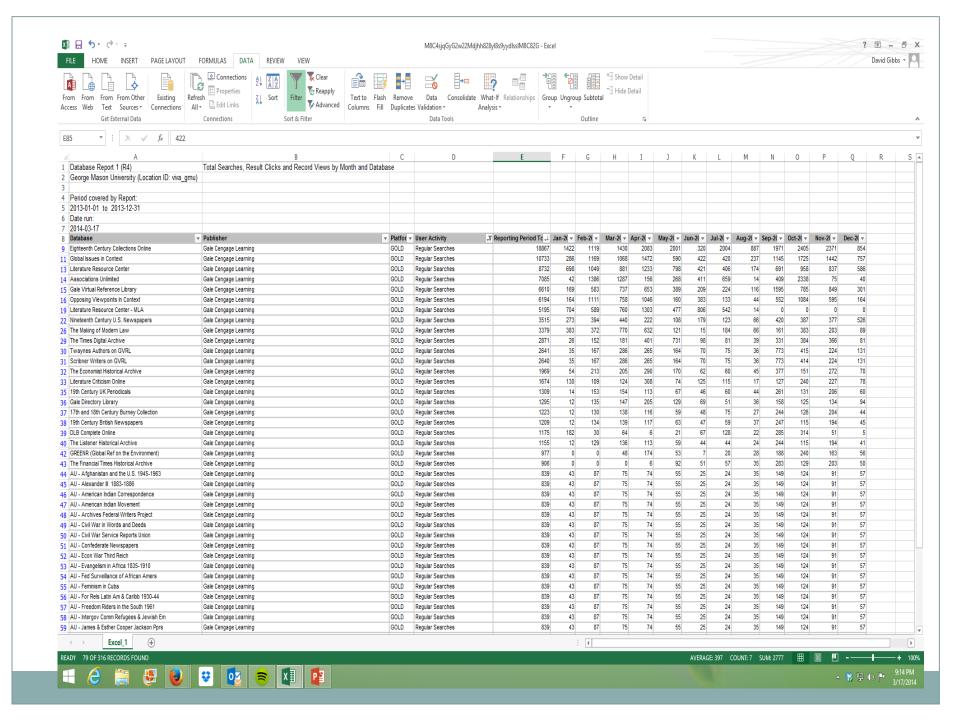
- New release of the Code of Practice (Release 4) in effect as of January 1
- Not all vendors are COUNTER-compliant
- Some have their own reports

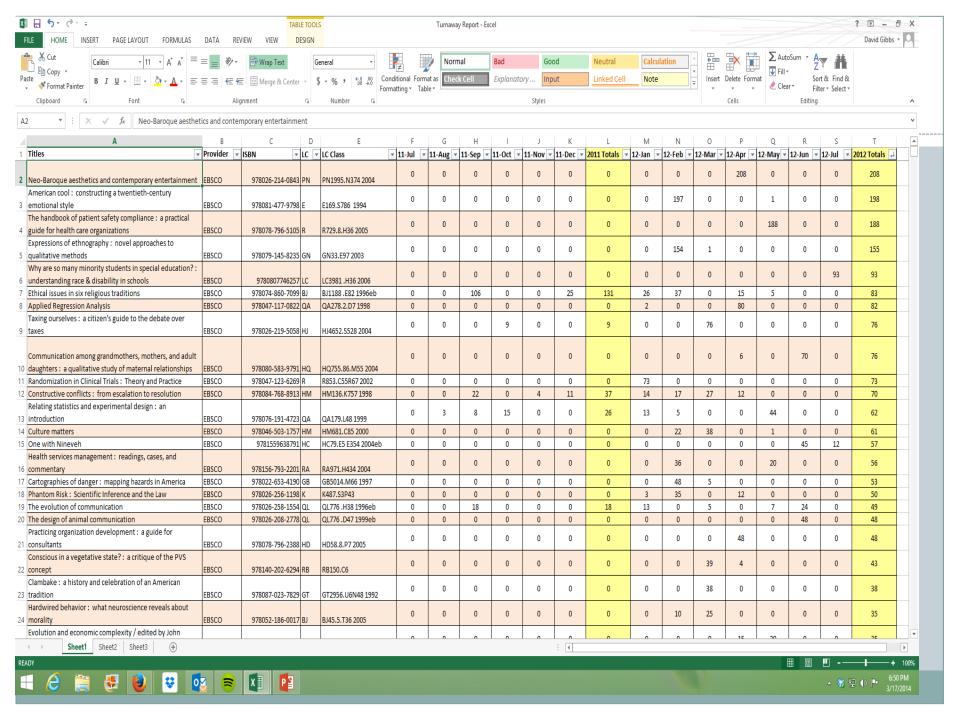
# **Standard Reports**

green = new to Release 4

Report	Description
Journal Report 1 (JR1)	Number of Successful Full-Text Article Requests by Month and Journal
Journal Report 5 (JR5)	Number of Successful Full-Text Article Requests by Year-of-Publication (YOP) and Journal
Database Report 1 (DB1)	Total Searches, Result Clicks and Record Views by Month and Database [no more "Sessions"]
Book Report 1 (BR1)	Number of Successful Title Requests by Month and Title
Book Report 2 (BR2)	Number of Successful Section Requests by Month and Title ["Section" must be defined]
Book Report 5 (BR5)	Total Searches by Month and Title
Multimedia Report 1 (MR1)	Number of Successful Full Multimedia Content Unit. Requests by Month and Collection
JR2, DB2, BR3, BR4	Access Denied: simultaneous limit exceeded OR content not licensed







# CDP Usage GRA

- Downloads COUNTER reports from vendor site (quarterly)
- Uploads reports into Serials Solutions
- Summarizes usage data on the <u>Intranet</u>
- Prepares customized reports on request

#### Serials Solutions: What & How

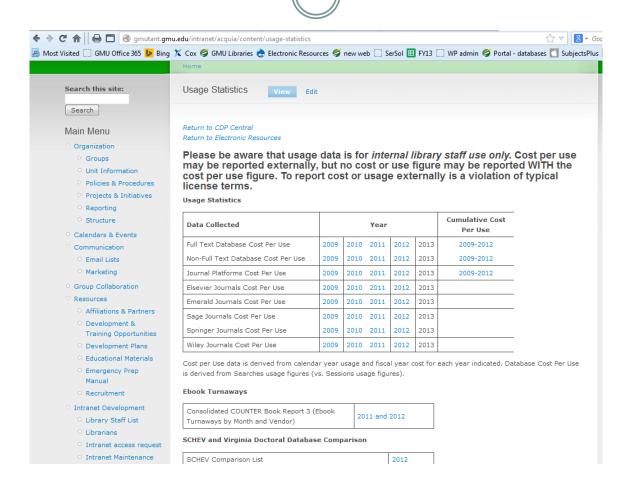
#### **Resource Type**

- Journals
- Databases
- e-Books

#### **Usage Metric**

- Cost per Use (no)
- Counter reports
  - Top 100 journals by use
- Authority Titles by HILCC Subject

#### Cost Per Use



# Database Cost Per Use FY2012



3	Database Name:  19th Century U.S. Newspapers	035 <u>        </u> a	Describe of Distressor					
3	10th Contuny II C Nowenopore		Provider/Platform:	Publisher:		FY1112	2012 Searches	2012 Cost/Use
_	isiii Century 0.3. Newspapers	ocm76053944	Gale	Gale Cengage Learning	\$	700.19	5645	\$0.12
1	19th Century UK Periodicals	ocn182727250	Gale	Gale Cengage Learning	\$	679.80	1505	\$0.45
4	ABI/INFORM Complete		ProQuest	ProQuest	\$	27,075.00	170867	\$0.05
5	ABI/INFORM Global		ProQuest	ProQuest	\$	27,075.00	170840	\$0.16
6	Academic Search Complete	ocn123348654	EBSCOhost			VIVA	309948	VIVA
7	Academic Search Complete Publications		EBSCOhost			VIVA	94	VIVA
8	Access Medicine	ocm51502184	McGraw-Hill	McGraw-Hill	\$	24,537.24	7484	\$3.28
9	Access Science	ocm44506893	McGraw-Hill	McGraw-Hill	\$	12,890.85	148	\$87.10
10	Accessible Archives	ocm39531383	Accessible Archives		\$	365.00	5531	\$0.07
11	Accounting & Tax		ProQuest	ProQuest	\$	3,320.00	51418	\$0.06
12	Accunet / AP Images (AP Images Database)	ocn172963577	Associated Press	Accuweather	\$	5,700.00	6015	\$0.95
13	ACS Publications		ACS Publications	ACS Publications		VIVA	8072	VIVA
14	African American Biographical Database	ocm47803450	ProQuest	Chadwyck-Healey	\$	1,540.00	235	\$6.55
	AIP Digital Archive (American Institute of Physics)	ocn162222195	SPIN	Scitation			13	\$0.00
16	Alt HealthWatch	ocm40571322	EBSCOhost			VIVA	22814	VIVA
17	Alt-Press Watch (APW)	ocm48072661	ProQuest	ProQuest	\$	4,480.00	135836	\$0.03
18	Aluka	ocn170933579	JSTOR	JSTOR	\$	2,385.00	#N/A	#N/A
19	American History in Video	ocn316062836	Alexander Street Press	Alexander Street Press		VIVA	2657	VIVA
	American Mosaic - The Latino American Experience	ocn164381478	Greenwood	Greenwood Digital Collection	\$	622.00	370	\$1.68
	American Mosaic â The American Indian Experience	ocn256500685	Greenwood	Greenwood Digital Collection	\$	622.00	497	\$1.25
22	American National Biography		Oxford University Press	Oxford University Press	\$	2,752.00	5049	\$0.55
23	American Periodicals Series Online	ocm48159241	ProQuest	ProQuest	\$	2,035.00	2499	\$0.81
24	Annual Reviews	ocm48413226	Annual Reviews			VIVA	6015	VIVA
25	APPLIED SCI & BUSINESS RETRO	ocn221968876	H.W. Wilson	H.W.Wilson	\$	1,851.00	11875	\$0.16
26	APPLIED SCIENCE FT	ocm43369267	H.W. Wilson	H.W.Wilson	\$	5,406.00	18491	\$0.29
27	ART FT WEB (Wilson Art Full Text)	ocm43369694	H.W. Wilson	H.W.Wilson	\$	7,145.00	17750	\$0.40
28	ART INDEX RETRO	ocn769695521	H.W. Wilson	H.W.Wilson	\$	635.00	17119	\$0.04
29	ART MUSEUM IMAGE GALLERY	ocm60884828	H.W. Wilson	H.W.Wilson	\$	4,326.00	9536	\$0.45
14 4 1	ADTEI  Full Text   y   1	ocm368///368	University of Chicago	University of Chicago	¢	500.00	#NI/A	#NI/A

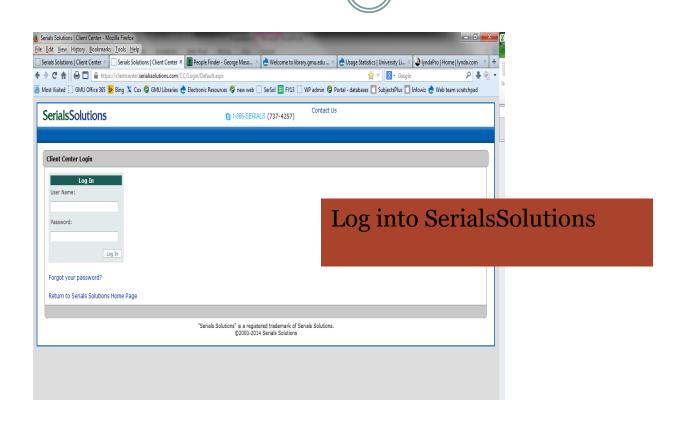
## Counter Reports

managed through SerialsSolutions

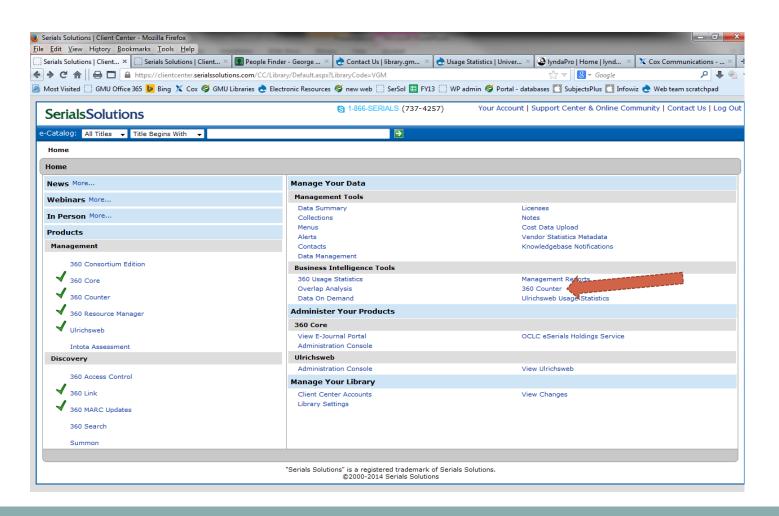
- GRA
  - o downloads from providers
  - o uploads into Serials Solutions
- Data lags one quarter (currently uploaded through November 2013).
- Some cost data uploaded, but not yet reliable. (Use Intranet reports for cost-per-use.)

# Step 1: SerialsSolutions

integrated usage reports

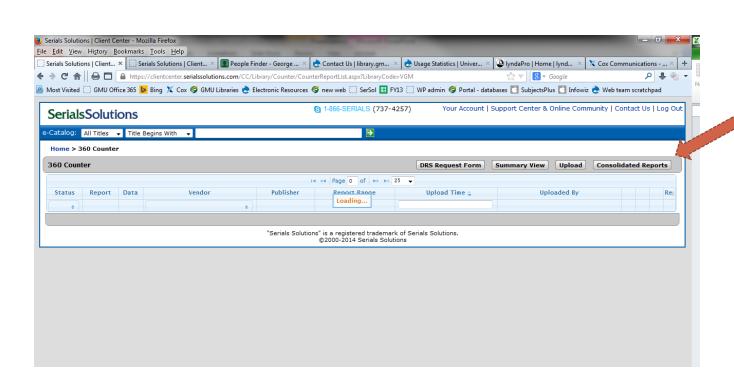


# Step 2: 360 Counter



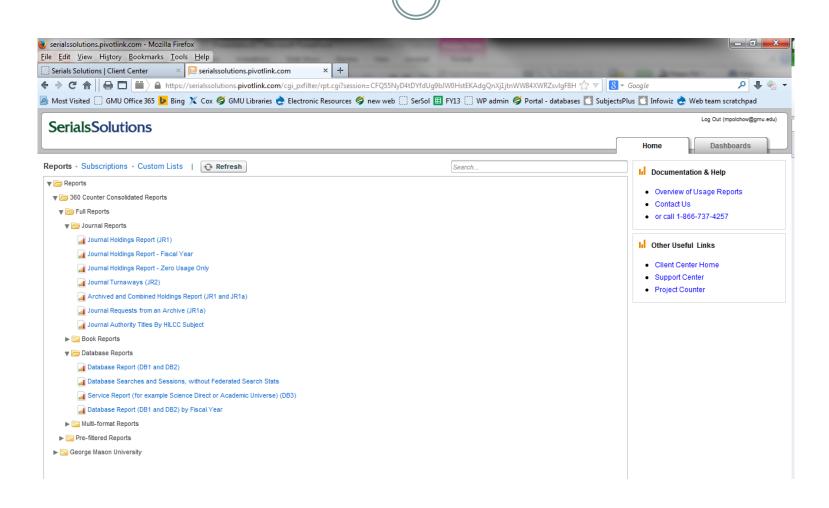
# Step 3: Consolidated Reports

(no need to wait for 360 Counter to load)

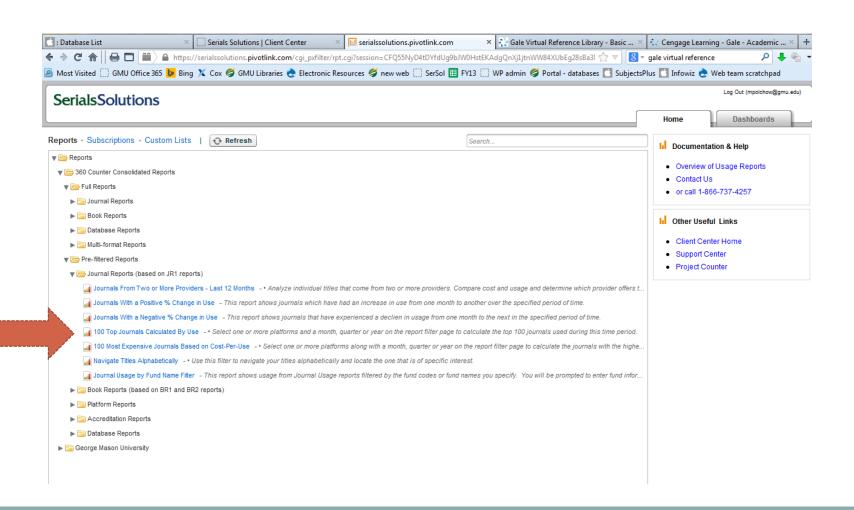


# Step 4: SerialsSolutions PivotLink

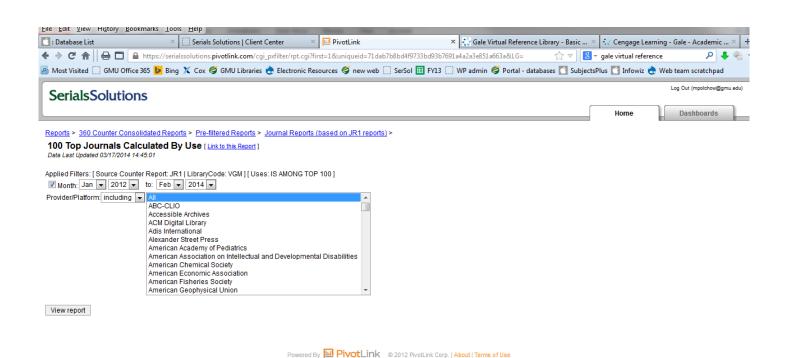
Preset & Customizable Reporting Tool—pops up in new tab



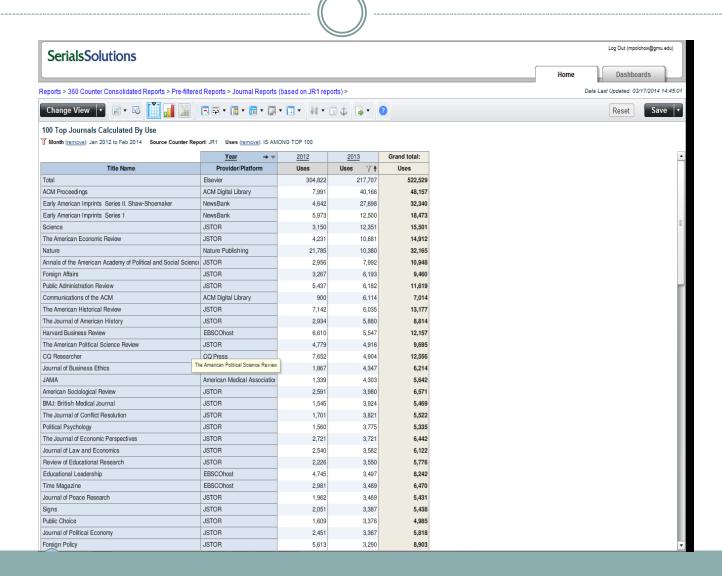
# SerialsSolutions: Pre-filtered Reports

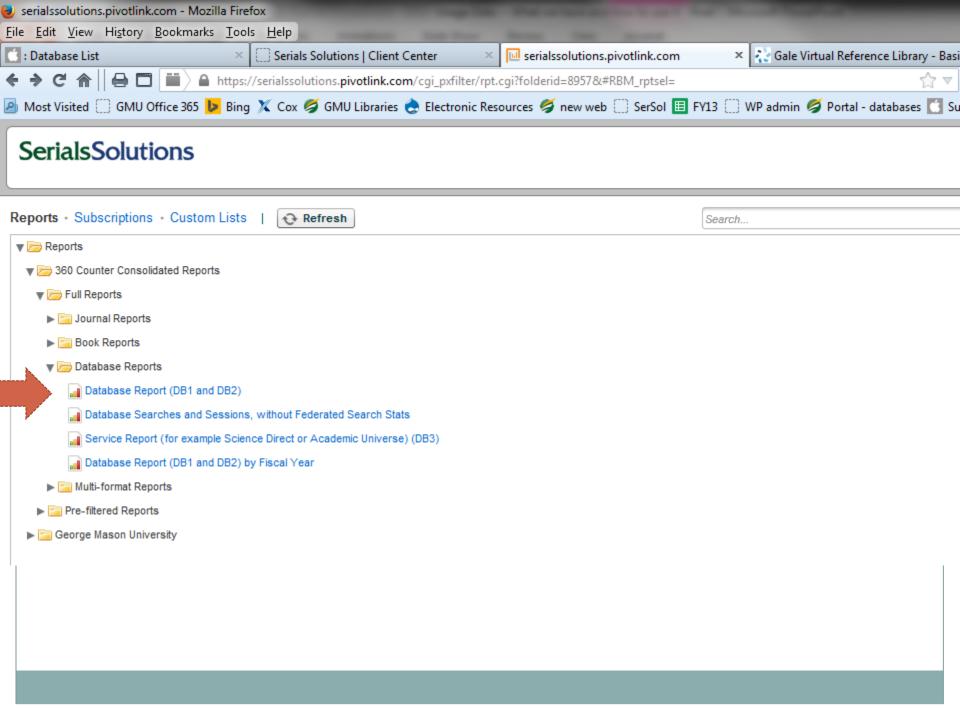


# 100 Top Journals – additional filters

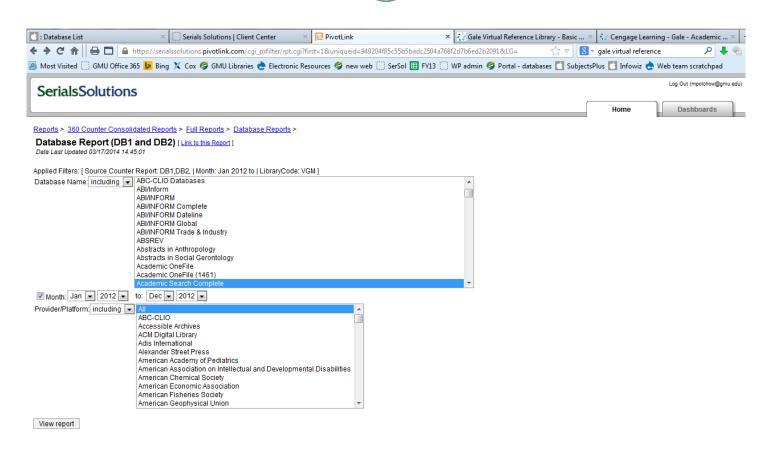


# 100 Top Journals Calculated by Use

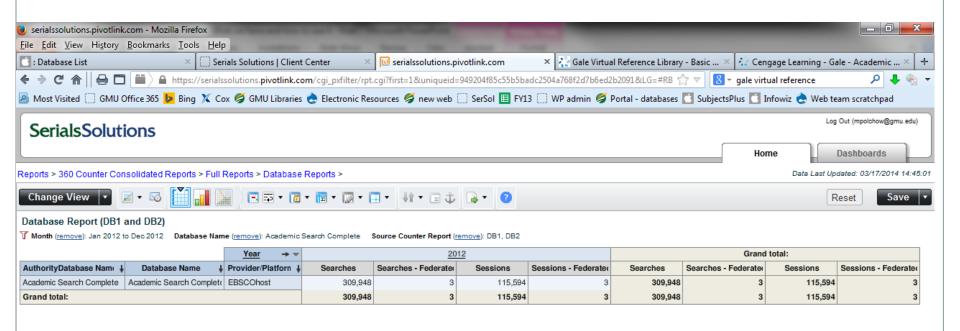




# Database / Academic Search Complete/ 2012



# Academic Search Complete 2012

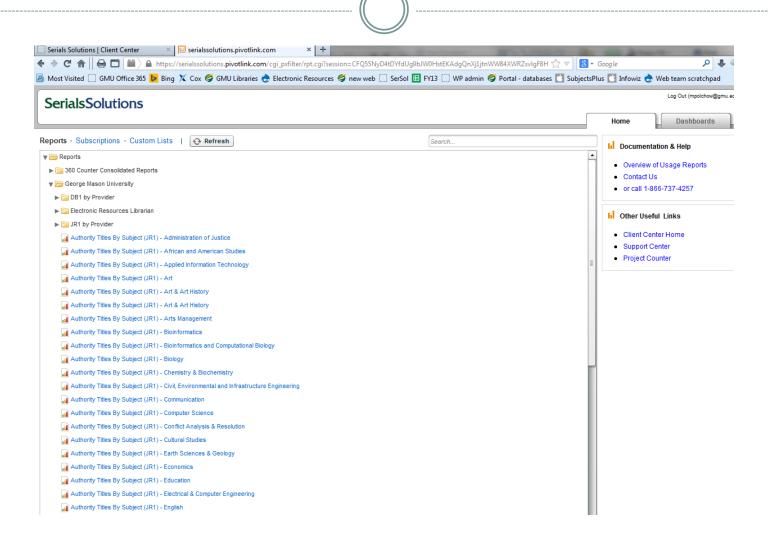


#### HILCC

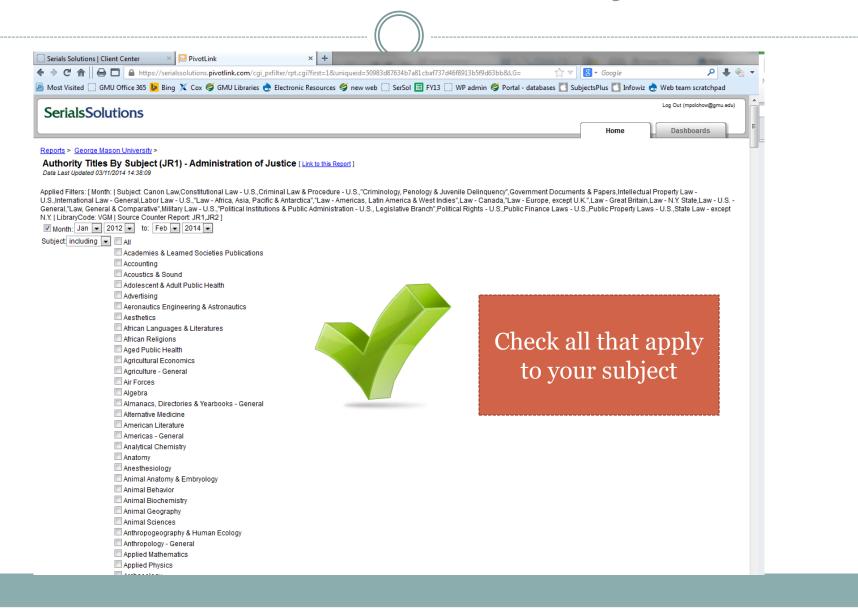
- Hierarchical Interface to Library of Congress Classification
- 2001 at Columbia University Libraries
- 7 Subject categories mapped to LCC
  - Art, Architecture & Music
  - Business & Economics
  - General & Interdisciplinary
  - Humanities & History
  - Law & Legislation
  - Science & Technology
  - Social Sciences
- SerialsSolutions adopted this classification system

## Mason HILCC Reports

#### **Profiles for Customization**

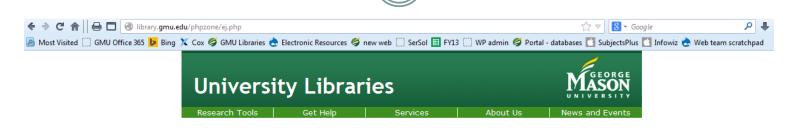


# HILCC matched to Liaison Subject Area



## HILCC Help

http://library.gmu.edu/phpzone/ej.php



#### **E-Journal Finder**

Mason users: How to access are restricted databases from off-campus

Select by First Letter of Title

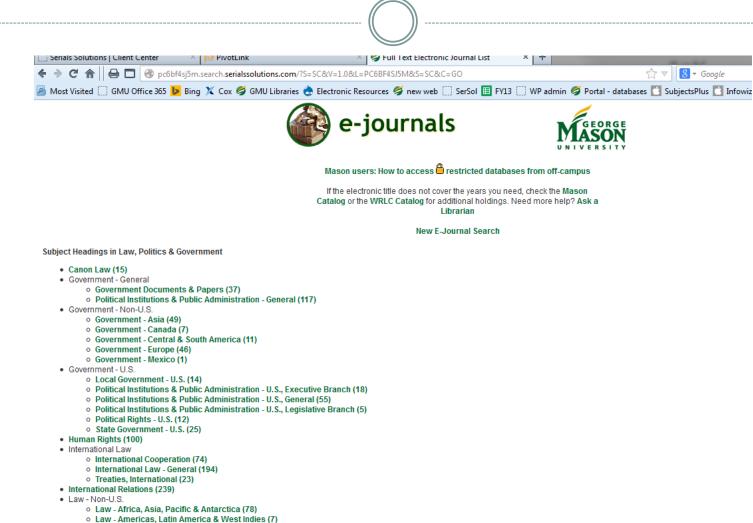
0-9 A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

Use the boxes below to check if a full-text, electronic copy of a journal (including newspapers and magazines) is available. When possible, the link will take you directly to the title. In some cases you may have to navigate further once you reach the web site that is hosting the journal's content. If you wish to search for articles on a specific topic, please visit our database list.

Search by Journal Title	Submit	
Search by Journal Title Key	word Submit	
Search by ISSN	Submit	
Browse Journals by Subject	select a subject Submit	
	select a subject Arts and Architecture	
	Business & Economics Communications and Journalism Environmental Studies Engineering & Applied Sciences General Health & Biological Sciences History & Archaeology Languages & Literatures Law, Politics & Government Music, Dance, Drama & Film Philosophy & Religion Physical Sciences & Mathematics Social Sciences	

## HILCC for Law, Politics & Government

generated by SerialsSolutions



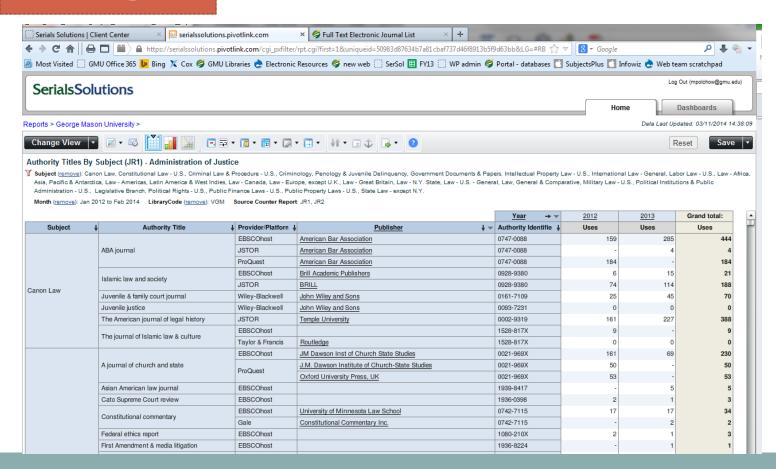
Law - Canada (33)
Law - Europe, except U.K. (53)
Law - Great Britain (37)

## HILCC Usage Report

At bottom of list is command to "View Report"



#### View Report



## Exercise

• 1. Fill out your HILCC subject template OR

• 2. Compare usage for two core databases in one of your subject areas.