

Analysis of Social Media Comments

Mazen Mohamed
mmohem40@gmu.edu
George Mason University

Abstract—Fighting the COVID-19 is widespread acceptance of the covid-19 vaccines. Achieving the widespread uptake might be challenging and may be obstructed by the misinformation prevalent in social media. The social media platforms have become a common source of information and disinformation on vaccines. Vaccine’s hesitancy is more prevalent in social media, especially Twitter. Machine learning models can explain the social media comments about this topic.

Index Terms—Social Media, Pandemic, Comments, Health

I. PROBLEM DESCRIPTION AND MOTIVATION

Some of them believe that the Covid-19 vaccine is part of a conspiracy [1]. Some groups of individuals are still against the vaccination campaign, as they are trying to invalidate and undermine the confidence of vaccines in social media, especially Twitter. According to Jamison et al, "Vaccine opponents shared the greatest proportion of unreliable information topics including a mix of conspiracy theories, rumors, and scams. Vaccine proponents shared a much lower proportion of unreliable information topics" [2], [3]. It is important to identify groups undermining the confidence of vaccines to enlighten the effectiveness of vaccines and provide them with the facts and numbers to disperse the mendacity.

Therefore, it is important to identify focal points of breakout, identify vaccine hesitancy and conspiracy theory groups and predict the vaccine demand to reduce the anticipated strain on the healthcare system and prevent more contagious COVID-19 variant transmission. Health professionals and public health organizations should take vaccine hesitancy groups into account and devise a plan to fight social media misinformation/disinformation from affecting people’s perception.

II. DETAILED LITERATURE SEARCH

Given the gravity that pandemic events have on the world, many studies have been conducted that looked at the optimal strategies and timing for vaccine distribution. Effective distribution of vaccines is paramount for mitigation of the transmission of the virus. Some of these studies are:

- One such article, titled "Geographic prioritization of distribution pandemic influenza vaccines", did a study that evaluated four strategies of vaccine distribution to 15 counties of Arizona; pro rata (simultaneously proportional to population size) distribution; sequential distribution by population size; sequential distribution by estimated periods of pandemic peaks; and reverse sequential distribution by estimated order of pandemic peaks. They found that the two most effective policies

mitigating the risks of the pandemic were distribution and prioritization of communities expected to experience the latest outbreak. Many of the current governmental and institutional guidelines for vaccine allocation are based on prorated type strategy, while the most fair are not generally the most optimal strategy.

- A research article called "Optimal Vaccine Allocation for the Early Mitigation of Pandemic Influenza" expands upon this conclusion. The authors of this research article conclude that their results suggest that cooperative strategies where the resources are optimally distributed perform much better than strategies where the vaccine is equally distributed among the networks. However, the model used within this study used a closed network which did not consider any PAGE 2 flow of population. The model was quite conservative, as they did not have enough data to create a more realistic model, as the model they used was approximated by a simple life-death process and did not differentiate between a sick child and a sick adult. Emotion and sentiment analysis of COVID data provides more insight about people situation in the pandemic [4]–[11].

In order to minimize the transmissions of coronavirus during the flights, a temperature screening was implemented at several airports. However, it was an ineffective method as approximately 45% of people would be detected by airports body screening and lower result in younger people. COVID-19 misinformation detection models help to collect clean data for this research [12] [7].

Additionally, previous studies reported that coronavirus could be transmitted before symptoms appear [13], [14]. As people can be infected with coronavirus disease and show no symptoms, or the symptoms appear after a period of several days. Overall, *Khanh et al.* [15], *Bae et al.* [13], and *Choi et al.* [14] concluded that coronavirus could be transmitted on aircraft and consequently increase the infection risk. The study compared the ratio between the international imported cases and the internal cases on May 2020 and September 2020 in different countries [16]. Application of machine learning models on social media [17]–[33] can help to get valuable insight about COVID-19 data.

They also addressed that while their optimal strategy significantly reduced the overall attack rate (total number of new cases divided by the total population), it created an inequitable distribution, where some locations are not

epidemic while others experienced a massive epidemic. They mentioned that the most optimal solution, while not the best, that the population might get behind is vaccinating the children first in a prorated fashion.

- Another article, “Optimizing Influenza Vaccine Distribution”, written by Jan Medlock and Alison Galvani, backs up that assertion. Their analysis concludes that a model optimized for the following five outcome measures; deaths, infections, years lost in life lost, contingent valuation, and economic cost, that the optimal vaccination is achieved by prioritizing children in school and their parents, age 30 to 39. Their model dictates that the consideration of age-specific transmission dynamics is the most important to the optimal allocation of vaccines. While insight can be taken from these models, they lack current data involved with the COVID-19 pandemic, especially taking into consideration the political problems currently encompassing the United States with trying to open public schools without having a mandatory vaccination. Along with various groups, specifically social media groups, denouncing vaccines and spreading misinformation, new models and information need to be presented to the public to provide a trustworthy, optimized vaccine distribution plan that can be implemented with maximum speed that the public can get behind.

Despite widespread suffering from Covid-19, surveys indicate that the proportion of the U.S. population willing to be vaccinated has fluctuated from 72% in May to 51% in September and 60% in November; of the 39% of respondents who indicated that they probably or would not get the vaccine, only 46% said they might be open to vaccination once others start getting it and more information becomes available [34].

- An article from the New England Journal of Medicine attempts to address this by suggesting 12 key strategies for an effective vaccine-promotion effort, as seen on Table 1 [35]. They go on to describe how each tactic could be used to help boost the willingness and participation of the public in taking vaccines. The most important one they addressed was the issue of the base-rate fallacy, where people tend to ignore the baseline statistics and focus more on anecdotal cases. In the case of COVID vaccines, it is specifically an issue with cases of bad reactions or “Death after vaccination” that get the most media attention. The article however states that the strategies must be targeted towards a specific group or area to be effective.
- An article by natural Public Radio states that “Instagram recommended false claims about COVID-19, vaccines and the 2020 U.S. election to people who appeared interested in related topics, according to a new report from a group that tracks online misinformation.” [36]. This was based off of Instagram’s “suggested posts” feature, which is intended to keep users on the app for longer periods of time by recommending them content similar to their previous searches that they do not follow. The Center

for Countering Digital Hate says Instagram should stop recommending posts and it should exclude posts about COVID-19 or vaccines from being recommended at all [6]. By continuing to feed false narratives into people’s feeds from sources they have not “put their trust in”.

- A Research paper called “Measuring the impact of COVID-19 vaccine misinformation on vaccination intent in the UK and USA” [37] did a study of the effects of vaccine misinformation on people’s intent to get vaccinated. It found that misinformation about COVID-19 vaccine lowered the intent to get vaccinated by 6.2% in the UK and 6.4% in the US in the surest category, or “Definitely”. The participants were also asked to report if the image presented to them, misinformation, or information, was trustworthy. 25 % of the participants found that the misinformation given to them was trustworthy and agreed with it. However, since this was a PAGE 3 controlled experiment, done using participation polls, it is an unlikely representation of misinformation in a real-world social media setting. Individuals will not be exposed in the same volume or rate as the controlled experiment, as that will depend on their social media presence/preference. Studies have shown that brief exposure to misinformation can embed itself into long-term memory [38]. with how the real-world social media platform environment is complex and can promote echo chambers and selective reasoning, misinformation has been shown to spread faster than factually correct information. [38] Addressing the spread of misinformation will be a major component of a successful vaccination campaign.
- Another research paper, “Prevalence of health Misinformation on Social Media: Systematic Review” looks at the main health misinformation topics and their acceptance on different social media platforms [39]. They found that twitter was found to have the most amount of misinformation, especially when it comes to health misinformation, like COVID-19. They found that the information was often framed with scientific appearances against scientific evidence. Those exposed to negative anti-vaccine information were more likely to spread negative concerns about the vaccine. They go on to say that “the greatest challenge lies in the difficulty of characterizing and evaluating the quality of the information on social media.”. Future studies into this topic should be focused on developing evidence-based social policy action plans aimed at combating the public health problem through different social media platforms.

III. PROPOSED APPROACH

Our approach is to analyze the COVID-19 cases/deaths in the US and compare the numbers of mRNA COVID-19 vaccines administered in each region/state with the number of cases/deaths, based on data obtained from Kaggle data repository and John Hopkins University, and track with time the effectiveness of the allocated doses in reducing the number of cases/deaths. The number of people vaccinated and people

TABLE I
TIME PLAN

#	Description	Due by
1	Analyzing social media data	03/23
2	Correlating social media data to vaccines data	03/30
3	Review results with more data	04/26
4	Finish project paper and presentation	05/02

fully vaccinated are analyzed compared to the total number of vaccinations as well as relating people's reactions to the vaccine on the social media, and how the social media can play an effective role in decreasing/increasing the number of vaccinated people.

IV. PRELIMINARY RESULTS

Our first step was to track the number of cases/deaths in the US since the start of the pandemic until now, shown in Fig. 1. The plot shows a significant decrease in the number of cases/deaths starting from January 2021, which is due to the vaccine distribution campaign. Then, we merged the cases/deaths data with the vaccinations data to come up with some useful insights. Our first conclusion is that the number of vaccines allocated daily to every state is most correlated with the number of daily deaths. Fig 2 and Fig 3 show the total number of vaccines allocated to every state and the total number of deaths since the distribution of vaccines, respectively

Our goal is to find the effect of social media on the number of people vaccinated or fully vaccinated. Fig 4 shows the number of vaccinations, people vaccinated, and people fully vaccinated for every state. We started by calculating the ratio between people vaccinated/fully vaccinated and total vaccinations and found out that some states like Arizona and Utah show a relatively lower ratio to the average ratio. On the other hand, a state like West Virginia shows a relatively higher ratio. Our next approach is to analyze the tweets on COVID-19, and how it can be related to the variance of the number of people vaccinated/fully vaccinated from the average ratio.

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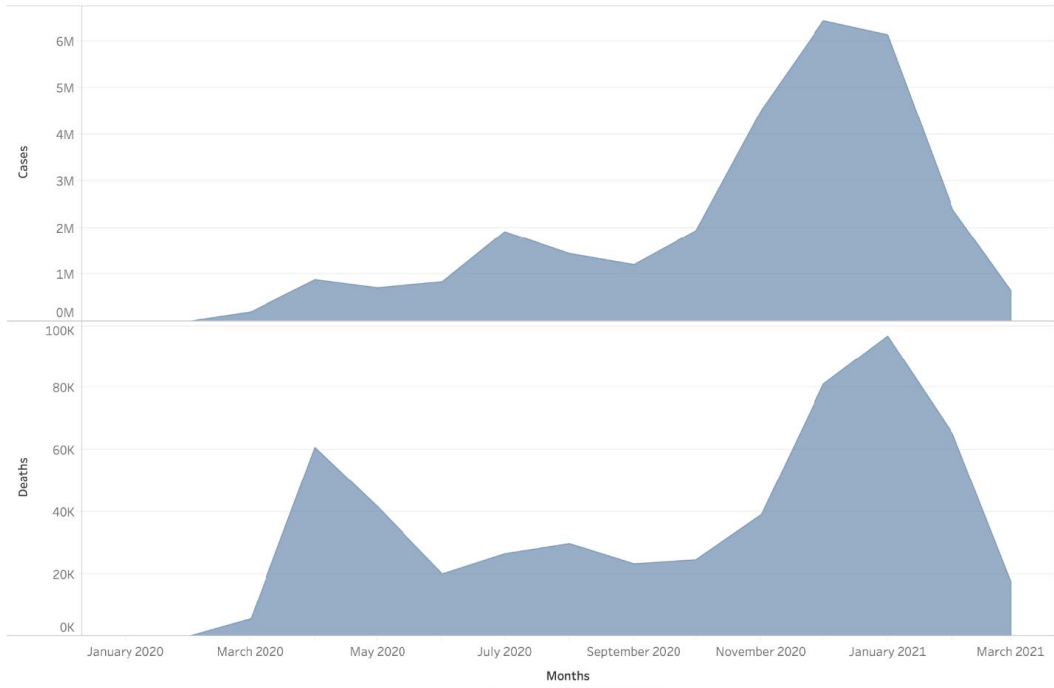


Figure 1: Number of cases/deaths across time

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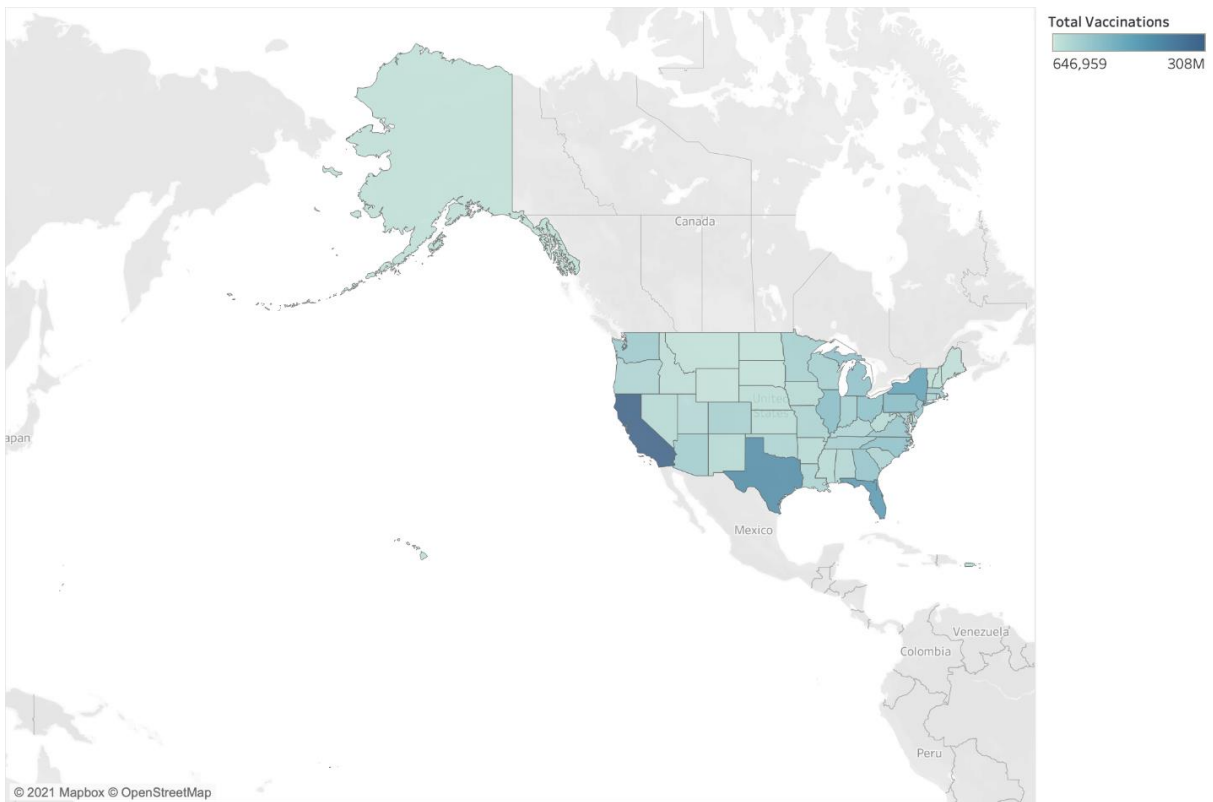


Fig. 2. Total vaccinations allocated to every state

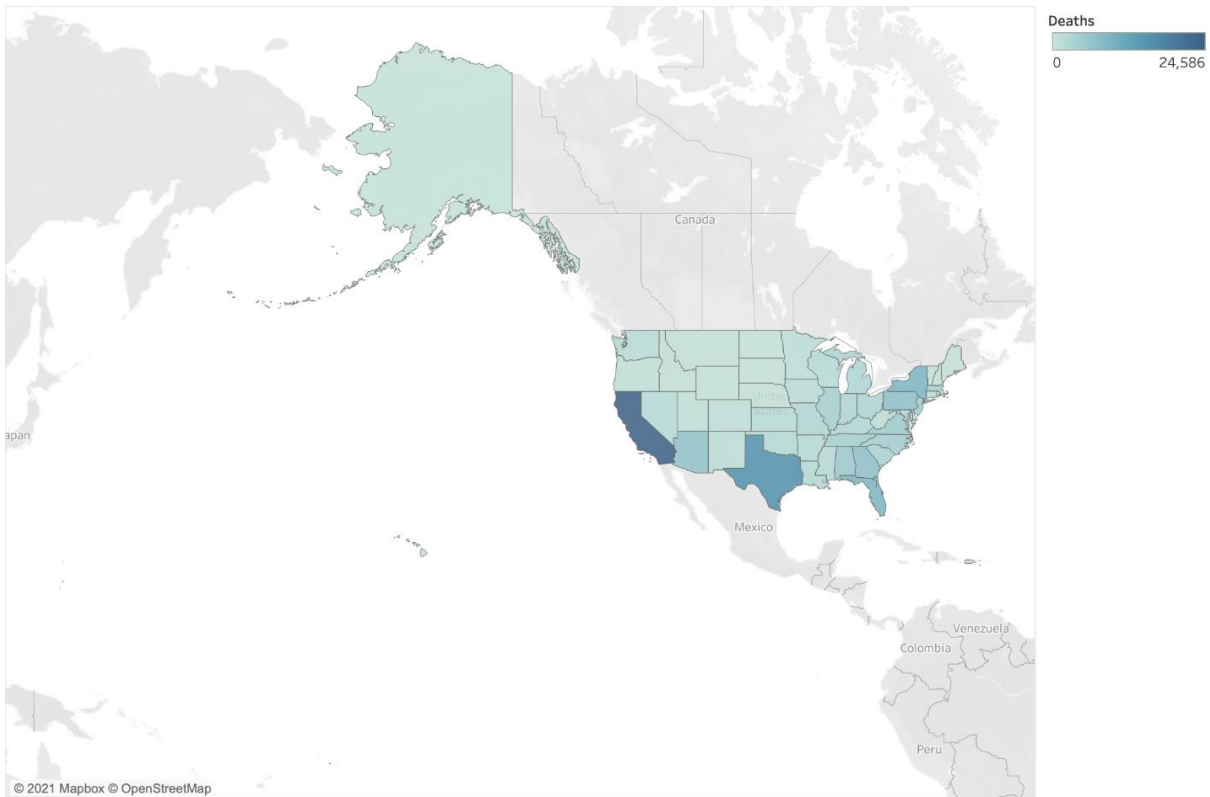


Fig. 3. Total deaths since vaccination campaign

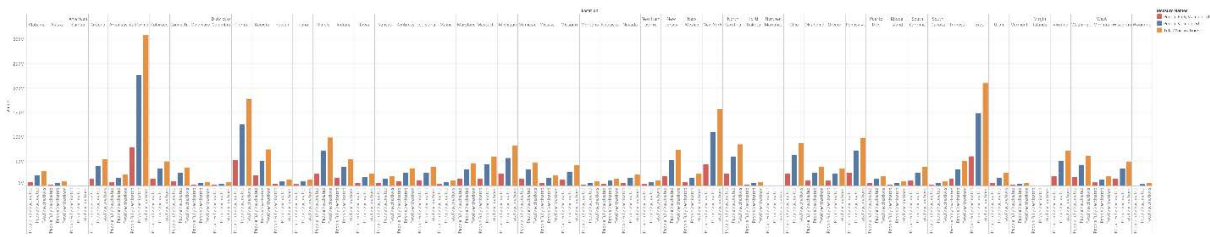


Fig. 4. Number of vaccinations, people vaccinated, and people fully vaccinated per state

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